

ICHF Events

Unacceptable Behaviour Policy

ICHF are committed to ensuring our shows run as smoothly as possible, making sure all of our exhibitors have a positive experience; unfortunately there are occasions when things don't go to plan. ICHF staff are always available to provide assistance and support if there are issues or complaints onsite, however, due to several incidents recently of unacceptable behaviour by a small number of exhibitors towards other exhibitors and ICHF staff, we thought it was important to remind exhibitors that ICHF will not tolerate such behaviour towards our staff, contractors and fellow exhibitors under any circumstances. Please refer to point 6 in our terms and conditions.

Examples include (but are not limited to):

- Aggressive, abusive or offensive language or behaviour
- Making threats of any kind (and not simply in relation to threatened violence)
- Seeking to bully, intimidate or frighten another person
- Making derogatory remarks, including any inappropriate remarks in relation to another person's culture, race, faith, gender, sexual orientation or age
- Any form of physical contact will be treated as a breach of contract – this would include shoving, pushing or poking. ICHF reserve the right to remove the exhibitor from the show.

If you have any concerns you wish to discuss further, please contact Helen Manley, General Manager on helenm@ichf.co.uk