

Can I purchase a morning and afternoon ticket?

Of course! (please note tickets are subject to availability)

If I purchase a morning and afternoon ticket do I need to leave the hall and re-enter the show?

If you have purchased a morning and afternoon ticket you will be issued with an orange wristband so that you can remain in the hall. Please note that security will be checking for wristbands when clearing the hall.

Can I use a complimentary ticket?

Unfortunately we cannot accept complimentary tickets to this year's show, however we will still accept complimentary tickets received through a competition.

Can I still request a return visit voucher?

Unfortunately we will not be offering a return visit voucher to any attendees this year, this is due to strict capacity numbers.

Will the free shuttle bus still be running from St Mary's station to the show?

Due to social distancing rules we do not feel we will be able to offer an adequate service at this event. Please be aware that there is ample free parking at the venue.

Can I purchase a workshop ticket?

We will be running a selection of workshops at the show, these will be set out in a classroom style with adequate space between each student for social distancing, further details can be found on our ticket page. Unfortunately stand holders will not be running **make and takes** on their stand due to social distancing rules.

Do I need a ticket for my child?

Children under the age of 5 are free, however you will still need to add the number of children under 5 to your basket so we can monitor the amount of people in the hall. A ticket for children aged 5-15 will cost £6.

Can I purchase a show guide at the show?

The show guide will now be virtual, this is free to download before the event through our event webpage, alternatively you can scan one of the many QR codes positioned around the hall to access the show guide.

Do you know if the café's will still be open?

The cafes will still be open throughout at Westpoint, however seating will be limited due to social distancing.

Can I still get cashback from the organisers office?

The organisers office will not be offering cashback as we encourage contactless payments. However there is a cashback machine in the foyer, (cashback is chargeable).